

# PANDI M

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## CAREER OBJECTIVE:

To pursue a challenging career and be a part of progressive organization that gives a scope to enhance my knowledge and to utilize my skills towards the growth of organization.

## EXPERIENCE SUMMARY:

Have 1 year of experience in Desktop Support engineer currently working in Subham computech.

- Good skills in analysing the client's issues and gathering information to resolve the issues.
- Hands-on experience in installation of windows operating systems(Win XP, Windows 7, Windows 8 & Windows 10, Windows 11).
- Hands-on experience in installation of linux operating system.
- Hands-on experience in troubleshooting, dual boot, upgrade & update and regular maintenance.
- Deep knowledge and hands-on experience in hardware assembling and upgradation(Intel & AMD)
- Deep knowledge and hands-on experience in technical troubleshooting, graphics card support and providing support for hardware/ software related issues.
- Hands-on experience in configuring new laptop/desktop.
- Experience in disk management, partition profiles, managing and verifying the backups.
- Experience in network/desktop printer driver installation, configuration and troubleshooting.
- Experience in support for network printers and scan folder configuration.
- Hands-on experience in antivirus software installation, managing, update & virus root cause analysis.
- Hands-on experience in networking, peer to peer, map drive, data sharing and subnetting.
- Experience in implementing DHCP, DNS ,FTP.
- Good knowledge and experience in TCP/IP configuration, smooth running internet and maintenance.
- Good Knowledge and experience in Networking Domain environment, cabling, patching & LAN troubleshooting.
- Good experience in Manage domain environment from two sites through remote (Team Viewer & Anydesk
- Experience in Manage shared folder and devices through permission.
- Experience in inventory management, data cards configuration and troubleshooting.

## EXPERIENCE

Name of the Company	Designation	Year of Experience	Location
Subham Computech	Desktop Support Engineer	Feb 2022 - Current	Chennai

## COURSES

- Completed Cisco Certified Network Associate program on Routing & switching (CCNA) 4 Modules

## ACADEMIC PROFILE

Course	Name of the Institution	Year of Out	Percentage
Diploma in Computer Engineering	Ramakrishna Mission Polytechnic College	2021	79%
SSLC	Govt (ADW) High School Ammachiapuram	2017	81%

## LINGUISTIC DEXTERITY

- Tamil, English

## DECLARATION

I hereby declare that all the above furnished details are true to the best of my Knowledge and belief.

Place: Chennai

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Date :